

Hotel Terms and Policy

Check In Time: 11:00am

Check Out Time: 3:00pm

Cancellation Policy Terms and Charges

Credit Card details are required for confirmed booking. All cancellations must be received 30 days before your scheduled date of arrival. Failure to cancel prior to this will result in the following penalties: 30 days - 14 days prior to your scheduled date of arrival 50% of the booking, 14 days prior to scheduled date of arrival 100% of the booking.

General terms & Conditions of Hotel

Pets

Sorry, no pets are allowed at this hotel please contact us in advance if there is a need for special arrangements

Smoking

Smoking is not allowed in rooms. Smoking is permitted in the outdoor common areas.

Food & Beverages

No food or beverages brought into the Hotel (external purchases) may be consumed in our Restaurant premises, without the express written consent of the Hotel Management and for which a charge may be made by the Hotel.

Dress Code and Behaviour

The dress code in all public areas within the Hotel is smart casual. When frequenting any other public areas, they are required to be fully dressed and in accordance with our dress code policy. The Hotel reserves the right to judge acceptable levels of noise or behaviour of guests, who must take all steps for corrective action as requested by the Hotel. In the event of failure to comply with management requests, the Hotel may terminate the booking or stop any event immediately without being liable for any refund or compensation. It is the policy of the Hotel not to discriminate on the grounds of race, colour, nationality, creed, sex, marital status, age, ethnic origin or disability. Guests, employees and all sub-contractors are expected to adhere to this policy and the Hotel may, without incurring any liability to the guest, remove from the Hotel any person or persons offending against this policy.

Complaints and Liability

Any comment or complaint regarding the stay should be made to the Front Office or Hotel Duty Manager at the time of visit so that the matter can be resolved immediately. Other than the event of death or personal injury caused by the negligence of the Hotel, the Hotel's liability to the guest is limited to the price of the booking. Unless the Hotel is liable under the above clause, the guest indemnifies the Hotel from and against any and all liability and any claims, proceedings or damages resulting or arising from the guest, booking, event or function. The Hotel will not be liable for failure to perform, in the

event that said failure is caused by any factor beyond its reasonable control. The Hotel reserves the right to charge guests the cost of rectifying damage caused by the deliberate, negligent or reckless act, omission, default or neglect of the guests towards the Hotel's property or structure. Should this damage come to light after the guest has departed, the Hotel reserves the right to make a charge to the guest's credit card, or send an invoice for the amount required to make good or remedy any such damage to the registered address. The Hotel will make every effort to keep any costs that the guest would incur to a minimum. The Hotel is subject to statutory controls, including those relating to fire, licensing, entertainment, health, hygiene and safety. All terms will be construed in accordance with Bahamas law and the Hotel and guest submit to the non-exclusive jurisdiction of the Bahamas courts.

Third Party Liability: The Hotel does not accept any liability for services rendered by third parties to guests, notwithstanding that such services may be arranged by the Hotel. Any claim, demand, charge, suit or damages which may be incurred by the guests (or any person claiming there under) shall be made directly with such third parties and the Hotel shall render all reasonable assistance in this regard.